2026 CUSTOMER SATISFACTION SURVEY & SWEEPSTAKES

1. Sponsor and promotion

The "2026 Red Bolt Survey & Sweepstakes" (the "Sweepstakes") is sponsored by Continental Divide Electric Cooperative, Inc. (the "Sponsor"), 1821 Clif Lear Avenue, Grants, New Mexico, 87020. Contact: (505) 285-6656 / memberservices@cdec.coop. The accompanying voluntary customer satisfaction survey (the "Survey") is administered by Sponsor. The Sweepstakes is not sponsored or administered by Jotform or any gift card issuer.

2. Promotion period

The Survey and Sweepstakes begins November 15, 2026, at 12:00 a.m. Mountain Standard Time ("MST") and ends December 15, 2026, at 11:59 p.m. MST (the "Entry Period"). The Sponsor's electronic receipt timestamp will control entry period eligibility. Entries received outside the Entry Period are ineligible.

3. Eligibility

The Sweepstakes is open only to natural persons who (a) are at least 18 years old at entry; (b) are legal residents of New Mexico; and (c) physically reside within the following defined eligible territory: GRANTS AREA, MILAN, SAN RAFAEL, RAMAH, SAN MATEO, SEBOYETTA, OSO RIDGE AREA, BLUEWATER VILLAGE. Current Red Bolt subscribers, former subscribers and persons who have never subscribed are equally eligible if all other conditions are met. Subscription, service availability at an entrant's exact address, and purchases are not required.

Employees, officers and directors of Sponsor and persons directly involved in operating or judging the Sweepstakes, and their immediate family members (spouse, child, parent, and sibling) and household members are ineligible. Sponsor may request reasonable proof of age, residence, identity and eligibility before awarding a prize. Void where prohibited.

4. One combined form; three participation choices

The Sponsor offers one online form at https://cdec.jotform.com/form/2026-satisfaction-survey. After eligibility screening, participants may choose: (i) complete the Survey and enter the Sweepstakes; (ii) complete the Survey only; or (iii) enter the Sweepstakes only. The Sweepstakes-only route must bypass all substantive Survey questions. No Survey answer, favorable rating, sales inquiry, or subscription is required to enter. Eligible entries receive the same chance of winning regardless of the selected route.

Survey responses are requested no more than once per household for analysis. This household-level Survey limit is separate from the Sweepstakes limit of one entry per eligible individual. Multiple eligible adults living at the same address may each enter once. Survey-only respondents are not entered unless they separately elect to enter and complete the entry fields.

5. How to enter for free

During the Entry Period, visit the form above, select "Complete survey and enter drawing" or "Enter drawing only," provide the required eligibility information and entry contact details: NAME, RESIDENTIAL

ADDRESS OR ELIGIBILITY LOCATION, PHONE, EMAIL, affirmatively accept these Official Rules and submit the form. All entries are free. The drawing-only route must be available with no survey questions required. A valid submission confirmation is not proof of eligibility or winning.
Limit one (1) Sweepstakes entry per person during the Entry Period, regardless of entry route, email address, device, or household. Duplicate, fraudulent, automated or materially incomplete entries may be disqualified after reasonable review. Sponsor will not disqualify an otherwise valid entry solely because the entrant declines optional marketing consent or Survey questions.

6. Prizes and approximate retail value

Ten (10) winners will each receive one (1) gift card with a face value of $100. Total approximate retail value ("ARV") of all prizes: $1,000. Gift cards will be VISA and winners will be contacted to pick up their gift card at the Grants office location. One prize maximum per person. No cash alternative or substitution except that Sponsor may substitute a prize of equal or greater value if the stated prize becomes unavailable, subject to applicable law. Gift cards are subject to issuer terms. Winners are responsible for taxes, if any, associated with acceptance or use.

7. Random drawing, odds and winner notification

On or about December 16, 2026, Sponsor or its designated administrator will randomly select ten (10) potential winners from all eligible entries received. Selection will be documented using an excel list compiled using Jotform and selected via an online wheel found at https://pickerwheel.com/tools/random-number-generator/. Odds depend on the total number of eligible entries received; each eligible entry has an equal chance of selection.
Potential winners will be contacted using the information provided, initially within 5 business days after the drawing. A potential winner must respond within seven (7) calendar days after the first notification and complete reasonable eligibility verification. If a potential winner is ineligible, fails to respond, declines a prize, or cannot be reached after 3 documented attempts, Sponsor may select an alternate at random from remaining eligible entries. A potential winner is not a confirmed winner until verified. Sponsor anticipates distributing prizes by Tuesday, December 23, 2026 using a hand delivery method.

8. Privacy, survey data and communications

Information provided will be used to screen eligibility, administer and document the drawing, contact and verify winners, distribute prizes, prevent duplicate entries, and, where voluntarily provided, analyze Survey results. Sponsor will limit internal access to information reasonably needed for these purposes. Survey answers should be stored or reported separately from personally identifiable drawing records where feasible; public reports should use aggregated results. See Red Bolt Broadband's Acceptable Use and Privacy Policies at https://redboltbroadband.com/sites/default/files/documents/2024-complete-terms-and-conditions-120924.pdf
Consent to receive future marketing is separate and not a condition of Sweepstakes entry, winning, or Survey participation. Any future promotional email, telephone call or text must comply with applicable consent, opt-out and communications requirements. Sponsor will not treat acceptance of these Official Rules as consent to marketing.

9. Conduct, verification and administration

Sponsor may disqualify entries reasonably determined to be forged, duplicated, automated, tampered

with, or submitted in violation of these Rules. Sponsor may suspend, modify or cancel the Sweepstakes if fraud, technical failure, legal restrictions or other circumstances beyond reasonable control materially impair its integrity, subject to applicable law and without unfairly disadvantaging eligible entrants. If terminated early, Sponsor may, if lawful and practicable, award prizes from eligible entries received before termination. Sponsor's decisions on factual administration are final to the extent permitted by law.

10. Limitations and publicity

To the extent permitted by applicable law, Sponsor is not responsible for failed internet connections, unavailable form service, incorrect contact information or late/misdirected entries beyond Sponsor's reasonable control. Nothing in these Rules waives rights or remedies that cannot legally be waived.

11. Winner list and questions

For a list of confirmed winners, or questions about the promotion, contact William Yarborough at wyarborough@cdec.coop by December 31, 2026. Any publicly released winner information will be limited to what is lawful and disclosed in the approved privacy notice.

12. Governing law and severability

These Rules are governed by applicable New Mexico law and federal law. If a provision is unenforceable, the remaining provisions remain effective to the extent lawful. Nothing in these Rules requires a participant to waive non-waivable statutory rights.

13. Short-form disclosure for the Jotform and advertising

NO PURCHASE, SUBSCRIPTION OR SURVEY COMPLETION NECESSARY. Open to eligible New Mexico residents age 18+ living within [DEFINED TERRITORY]. Begins Nov. 15, 2026; ends Dec. 15, 2026 at 11:59 p.m. MST. Ten (10) $100 gift cards; total ARV $1,000. One entry per person. Odds depend on eligible entries received. Survey answers are optional for entry. Void where prohibited. Sponsor: Continental Divide Electric Cooperative, Inc.