

# Broadband Facts



## SMALL COMMERCIAL TIER 3 - 500/500 Mbps

Fixed Broadband Consumer Disclosure

<b>Monthly Price</b>	<b>\$149.95</b>
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This plan includes an introductory rate	No
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This plan requires contract terms	No
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### Additional Charges & Fees

#### Provider Monthly Fees

Optional Managed Wireless Router Service	<b>\$7.00/mo</b>
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Optional Managed Wireless Extender	<b>\$3.95/mo</b>
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#### One-time fees

One-time Set-up and Activation Fee	<b>\$100.00</b>
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Late payment fee	<b>\$5.00</b>
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Reconnect fee if <b>within 7 days</b> of disconnect for non-payment	<b>\$25.00</b>
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Reconnect fee if <b>after 7 days</b> of disconnect for non-payment	<b>\$50.00</b>
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Damaged Equipment fee (applicable for router, ethernet cable, and/or fiber line)	<b>\$160/ea</b>
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Unreturned Wireless Router fee	<b>\$160.00</b>
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Unreturned Wireless Extender fee	<b>\$90.00</b>
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Government Taxes and Other Government-Related Fees	<b>Varies by location</b>
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### Discounts & Bundles

Visit the link below for available billing discounts and pricing options for broadband services.

[Click link to view promotions and programs](#)

### Speeds Provided with Plan

Typical Download Speed	<b>505 Mbps</b>
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Typical Upload Speed	<b>503 Mbps</b>
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Typical latency	<b>34 ms</b>
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Data included with monthly price	<b>Unlimited</b>
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### Policy, Terms, and Conditions

Terms, Conditions, and Privacy Policy	<a href="#">Click link to view</a>
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Network Management Practices	<a href="#">Click link to view</a>
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Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumers](http://fcc.gov/consumers)

### Customer Support

**Contact Us:** [redboltbroadband.com/contact-us](http://redboltbroadband.com/contact-us)

**Contact Us by Phone At:** 505-876-2020

Unique Plan Identifier: F002618306RBB05000500SCO3